

# **CAREGIVER COACH**

## **for Dementia Care Telehealth Program**

### **Position Overview**

The Caregiver Coach for Dementia Care will provide education, support and remote coaching to family caregivers of loved ones (patients) living with dementia. We are looking for a highly motivated, compassionate, dedicated and hard-working individual to support families in improving the experience of living with Alzheimer's Disease and related dementias. The Caregiver Coach position is at the core of Ceresti's innovative Caregiver Support Program, a first-of-its kind telehealth program aimed at improving the cost and quality outcomes for persons living with dementia and their caregiver.

If you are inspired to make a difference in the lives of others, and love working with people, this is the perfect position for you. The ideal candidate has had experience with dementia and Alzheimer's disease and is professional, charismatic and able to manage a large caseload.

### **A Noble Cause**

Be a part of something big! Ceresti's technology-enabled education, remote coaching and support programs empower family caregivers to face the challenges of providing care for a loved one with cognitive impairment. We improve patient care by incorporating family caregivers into the management of chronic conditions of loved ones (patients) who struggle with self-management, for example, those with Alzheimer's Disease.

### **About Us**

We are an early stage company led by a leadership team that has had prior success in building winning teams to commercialize novel technologies and services. As such, we are looking for a care/case management professional willing to grow with us. Every member of our team is a key individual who is expected to contribute to our success. Our culture is agile, fast-paced, results-driven, highly collaborative and creative. We want the best ideas from everyone so we can learn and succeed together.

### **Responsibilities**

- Leverage Ceresti's technology platform to support and empower family caregivers to provide the best possible care for a loved one living with dementia
- Educate and assist caregivers and families in understanding and adjusting to the diagnosis, treatment plan, and medical recommendations
- Personalize the program for caregivers as needed
- Perform intake and onboarding of family caregivers
- Coordinate referrals to community resources
- Prepare and maintain all pertinent records and progress notes in Ceresti's custom-built family management software
- Assist in the development of various program curriculum
- Assist in technology-based research efforts and pilot study evaluations

- Perform all other related duties as appropriate and/or assigned

## **Required Qualifications**

### Education

- Bachelors in Psychology, Social Work, or related psychosocial field
- Fluent in English, Spanish is a plus

### Experience

- Minimum of 2 years working with older adults, preferably older adults with dementia
- Direct caregiving experience (either personal or professional) with persons with cognitive impairment, family therapy, and geriatric/dementia care
- Comfortable helping caregivers work through challenging situations, providing a sympathetic and understand support system for them
- Ability to communicate, problem solve and work effectively in a team
- Positive and flexible attitude, willing to work in an agile environment
- Innovative and self-motivated, ability to motivate others
- Good organizational skills and ability to prioritize goals and responsibilities
- Experience working in a Health Insurance Portability and Accountability Act (HIPAA) compliant environment
- Ability to learn and understand the technology used to deliver our program (tablet/management software)
- Proficient in Microsoft Office
- Consistently transparent, courageous and enthusiastic
- Able to work independently with minimal supervision
- Must be able to pass a background check, including drug screening

Job Type: Part-time, with potential for full-time position based on success

Location: Remote

Compensation: Base (\$25/hour) plus bonuses

If you are interested in this position, please email your resume to [jobs@ceresti.com](mailto:jobs@ceresti.com).